

datto | BCDR

AI-Powered Screenshot Verification

From backup success to recovery certainty – eliminate doubt and operational noise.



Backup verification is meant to build confidence, but static checks often create ambiguity. Login screens, legal disclaimers, update states and application dashboards are often misinterpreted as failures while more subtle issues go undetected, resulting in inflated ticket volume, manual reviews, alert fatigue and lingering uncertainty about whether a system is truly recoverable.

AI-Powered Screenshot Verification augments backup validation with intelligent, context-aware analysis built directly into Datto BCDR. By interpreting boot states more accurately and presenting clear, categorized insights, it removes guesswork from verification workflows, so when a backup is marked successful you can trust that it's genuinely recoverable.

Benefit	How Datto delivers	Key capabilities
Eliminate false positives	By using context-aware visual AI instead of static rules, the Datto accurately interprets boot states and UI screens, dramatically reducing unnecessary failure alerts and manual screenshot reviews.	• 99%+ verification accuracy powered by context-aware visual AI and OCR • Reduce false positives by accurately interpreting update states, legal prompts and more • Intelligent boot-state analysis replaces rigid rule-based detection
Faster triage of true failures	When a real issue occurs, AI-powered verification categorizes the failure and provides clear, contextual insights, enabling technicians to validate and resolve problems quickly without guesswork.	• 25+ categorized issue types with direct links to relevant documentation • Clearer, contextual failure insights surfaced directly in the Datto Partner Portal • Eliminate ambiguity and accelerate technician validation and resolution
Scale BCDR operations without increasing headcount	By reducing alert noise and automating verification accuracy, the platform removes repetitive manual validation work, enabling MSPs to grow device counts without adding operational overhead.	• Save 8+ hours per month by eliminating manual reviews • Reduce non-billable troubleshooting and unnecessary escalations • Enabled by default within Datto BCDR; no additional tools, workflows, or cost



"I like the ability to say, 'No matter what happens, we can get you back online. If a car crashes into your building, there's a flood, somebody steals your server, we've got you covered'"

Keith Burton, CEO, DataSHUR Corporation

"My client was panicking because they thought that they were going to have to pay the ransom. But we were ready. We had Kaseya's backup products and we'd prepared for this. We had them virtualized and back up and running in just 20 minutes."

Trevor Hardy, Founder, NextGen IT

"We fought hard to go with Datto. To know that I can position these products with clients knowing that when true disaster strikes, Datto will be there to help and perform, that's what the partnership is all about."

Linda Kuppersmith, President and Chief Technology Advisor, CMIT Solutions Stamford



Proven results

90%

reduction in client productivity losses resulting from downtime incidents

<6 minutes

average time to virtualize in Datto Cloud, to get clients up and running instantly

3+ exabyte

data protected, securing 17+ million users and 850,000+ endpoints

See true cyber resilience in action today.

[Book a demo today](#)

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