

VIII. Maintenance and Repair Contact Escalation List

WIN NETWORK MANAGEMENT CENTER (NMC)		
All service calls must initially be directed to the WIN Network Management Center (NMC). WIN’s NMC is available on a 24 X 7 basis. Please be prepared to identify the appropriate circuit ID where the trouble is located.	NMC PHONE: 1-866-206-2027 NMC EMAIL: support@wintechnology.com	
ADDITIONAL WIN CONTACTS		
Accounts Payable	Office: Email:	715-832-3279 billing@wintechnology.com
Accounts Receivable	Office: Email:	715-832-3279 acctrec@wintechnology.com
Contracts Department	Email:	contracts@wintechnology.com