

### VIII. Maintenance and Repair Contact Escalation List

<b>WIN NETWORK MANAGEMENT CENTER (NMC)</b>		
<p>All service calls must initially be directed to the WIN Network Management Center (NMC).</p> <p>WIN's NMC is available on a 24 X 7 basis.</p> <p>Please be prepared to identify the appropriate circuit ID where the trouble is located.</p>	<p align="center"><b>NMC PHONE:</b> 1-866-206-2027</p> <p align="center"><b>NMC EMAIL:</b> support@wintechnology.com</p>	
<b>ADDITIONAL WIN CONTACTS</b>		
<p><b>Accounts Payable</b></p>	<p><b>Office:</b> <b>Email:</b></p>	<p>715-832-3279 billing@wintechnology.com</p>
<p><b>Accounts Receivable</b></p>	<p><b>Office:</b> <b>Email:</b></p>	<p>715-832-3279 acctrec@wintechnology.com</p>
<p><b>Contracts Department</b></p>	<p><b>Email:</b></p>	<p>contracts@wintechnology.com</p>